Synchronous online Workshop on Managerial Skills

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Objectives

- To map the competency profile of an effective manager.
- To enhance the following vital competencies of an effective manager:
 - Managing performance.
 - Managing emotions.
 - Managing workplace and work process.
 - Managing problem solving.
- To enhance the following desirable competencies of an effective manager:
 - Managing conflict.
 - Managing change.

Workshop Process



• Managing Performance



• Managing Emotions



Managing processes



• Managing problem solving



Facilitator

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